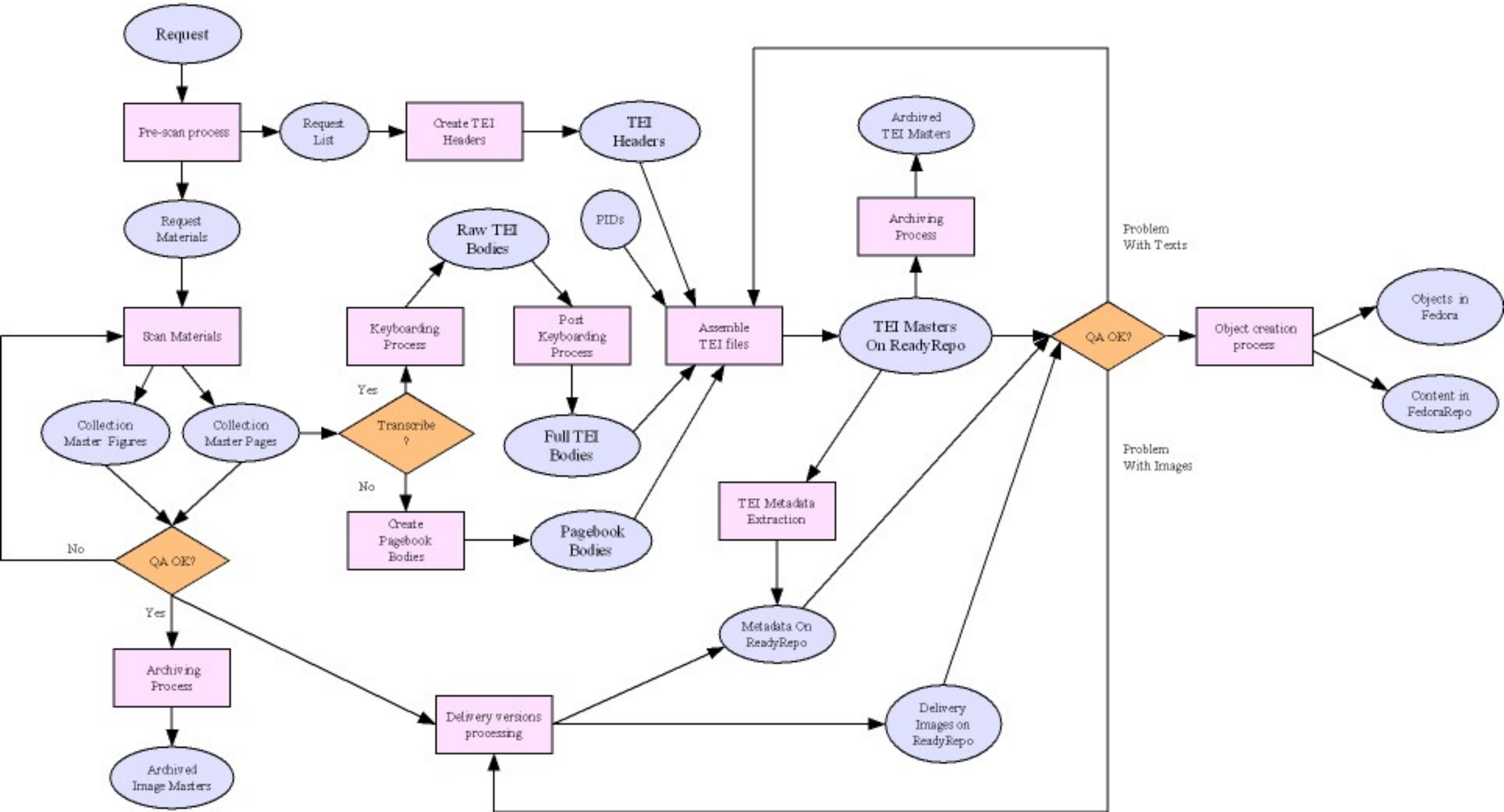Macro Workflow for a Book Request